

W-02113A-13-0118

ORIGINAL



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ARIZONA CORPORATION COMMI
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 112480

Date: 8/28/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Lisa

Madonia

Account Name:

Lisa Madonia

Home:

Street:

Work:

City:

Fountain Hills

CBR:

State:

AZ Zip: 85268

is:

Utility Company.

Chaparral City Water Company-EPCOR

Division:

Water

Contact Name:

Karl Wilkins

Contact Phone:

Nature of Complaint:

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Customer is opposed to the proposed rate increase. She feels 34.8% is too high and unreasonable. She is a single parent who is legally blind and this increase would be a hardship on her family.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 8/28/2013

Opinion No. 2013 - 112480

Arizona Corporation Commission

DOCKETED

AUG 28 2013

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